



System Health Monitoring

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Harnessing the power of Cloud Security

At TetherX we want to fully harness the power of a cloud based security platform. One of the key benefits a cloud based solution is the ability to aggregate the data from all of your installations and present it in one place, with events triggered from Alarm Systems, Access Control, IoT and other sensors. This is hugely powerful and offers an exceptionally useful set of tools to proactively manage and maintain your systems to keep them working perfectly.



Map View



Health Dashboard



Tunnelling



Alerts and notifications

Take the complexity out
of multi-site management -
Monitor, Manage, Monetise

Map view

With TetherX's Map View all sites can be seen at single glance wherever they're installed, worldwide. It gives immediate system health information based on an easy to understand, traffic light based colour coding. Zoom in and click onto any individual system to access further details or dive into more technical data to solve any issues with cameras or other devices.

Benefits of Map View:



View all of your installations on a map and instantly see which ones may have an issue.

Be in control of your installed estate and view it all with a single glance. Accessible anytime, anywhere, on any device.



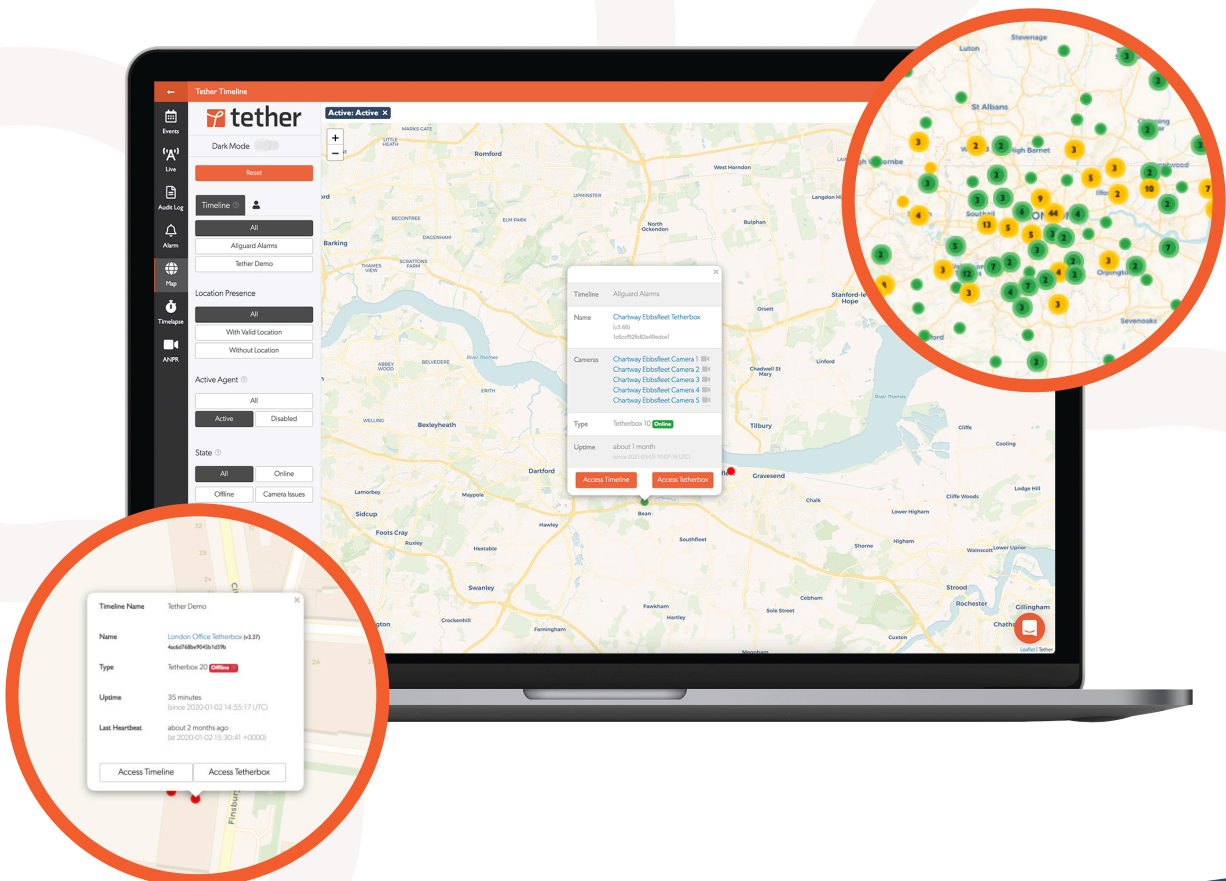
Health monitoring beyond CCTV

Easily see the health of not just your cameras, but all network devices - routers, switches, PoS systems, other IP devices, even serial devices.



Plan intelligently

See all problem sites on the map, know what to expect when you get to site (making it easy to equip engineers with the right parts and plan their work), pre-populate job sheets before you go to site.



Health Dashboard

The dedicated health dashboard gives a prioritised list of any faults across all your installations. Faulty cameras, failing HDD's or offline devices will all be displayed for your immediate attention, allowing you to quickly drill down into individual devices to further fault find and diagnose problems.

Benefits of Health Dashboard:



Be ahead of the curve

Understand the health of the system and the high level issues before site calls. Set up and receive alerts and notifications, how and when you want them



Health monitoring beyond CCTV

Receive alarms and associated video or status changes to any network connected device



Troubleshoot offline

See the last snapshot of what was happening on site when the fault occurred - High packet loss? Loss of Internet? Power outage? Did other devices suffer too?



Tunnelling

The TetherX tunnelling feature gives you the ability to quickly drill down into ANY network device you have access to, enabling further fault finding and diagnosis of specific detailed problems with that and associated devices.

Benefits of Tunnelling:



Save time resolving critical issues

Immediate access to any network device to identify the issue with that particular device and fix immediately or action a resolution.



Remote update

Change configuration or update firmware without a site visit.



Secure and encrypted

Ability to securely tunnel to any device to remotely provision, with a full audit log.

